

# New Approved Providers Workshop

Wednesday 10 October 2018, 9:30am – 4:30pm  
The Glen Hotel



## Agenda

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|----------------------------|---|
| <b>9.30 am - 9.45 am</b>   | Opening addresses from ACA Qld and sponsor Guild Insurance  |
| <b>9.45 am - 11.00 am</b>  | National Quality Framework (NQF) Snapshot: <ul style="list-style-type: none"><li>• Background to the NQF</li><li>• NQF components</li><li>• Key Contacts</li><li>• Roles and responsibilities under the NQF</li><li>• Essential guides to support ongoing knowledge of the NQF</li><li>• Quality Assurance process - continuous improvement</li></ul> |
| <b>11.00 am - 11.20 am</b> | Morning tea   |
| <b>11.20 am - 1.00 pm</b>  | <ul style="list-style-type: none"><li>• Key legislative requirements under 'Chapter 4 - Operational Requirements'</li><li>• 'Hands on' with the National Law and Regulations</li></ul>  |
| <b>1.00 pm - 1.45 pm</b>   | Lunch   |
| <b>1.45 pm - 3.15 pm</b>   | Practicing and applying knowledge of requirements, compliance and the National Law and Regulations  |
| <b>3.15 pm - 3.30 pm</b>   | Afternoon tea   |
| <b>3.30 pm - 4.15 pm</b>   | <ul style="list-style-type: none"><li>• Learning circle - open forum discussion</li><li>• Question time</li></ul>   |
| <b>4.15 pm - 4.30 pm</b>   | Closing & evaluations   |